



K'IMA:W MEDICAL CENTER

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An Entity of the Hoopa Valley Tribe

PUBLIC SERVICE ANNOUNCEMENT

October 7, 2022

Change of COVID-19 Screening Process for KMC Main Lobby

Throughout the pandemic, K'ima:w Medical Center (KMC) implemented processes to reduce the spread of COVID-19. Greeter positions providing assisted screenings for COVID-19 symptoms were added, which will now be phased out. The following screening process will be implemented for scheduled appointments beginning October 17, 2022:

Scheduled Appointments: Patients with pre-scheduled appointments will receive a curtesy call the day before their appointment to confirm their visit and screen for COVID-19 signs or symptoms. In addition to prior phone screening, the following 4-Step Infection Control Screening will occur for all patients visiting the clinic to limit infection spread:

- Step 1:** At the main lobby entrance, a COVID-19 communication board will direct patients to assess if they are experiencing any COVID-19 signs and/or symptoms. Upon entry, all visitors are to stop at the temperature kiosk to perform a self-check temperature, use the hand sanitizer provided, and wear a mask. If the temperature recorded is higher than 100.4%, the patient needs to return to their vehicle and call (530) 625-4261, Ext. 0218 to schedule a COVID-19 test. Instructions will be available for individuals without a vehicle.
- Step 2:** Once self-cleared patients approach the Front Desk, another screening for COVID-19 signs and symptoms will take place during the appointment check-in process.
- Step 3:** The Medical Assistant or Nurse will perform an additional screening prior to taking the patient back to an observation room. If the patient is not scheduled and is being triaged, the triage nurse will screen.
- Step 4:** Finally, the provider will perform COVID-19 screening in the observation room.

It is extremely important patients and visitors are honest about any COVID-19 symptoms and exposures. Entering the KMC lobby with known COVID-19 symptoms puts our most vulnerable populations and essential KMC staff at risk. KMC staff are happy to accommodate for patients who are ill, but need to be informed early to limit exposure to others. Compliance with the screening process is vital for limiting COVID-19 and other infections, such as flu, in our community.

If you are having COVID-19 or flu-like symptoms, please call (530) 625-4261 ext. 0218 to schedule a test. KMC appreciates your patience and cooperation during this time.